



The Georgia EMS Leadership  
Alumni Association presents

# Introduction to EMS Leadership

**An intro level course for new and  
aspiring leaders in EMS**

## Course Descriptions

### **Communication**

Communication is a process by which information is exchanged between individuals through a common system of symbols, signs, or behavior. In this course, students will be part of an interactive lecture containing information on how to effectively deliver effective communication. Students will learn that the saying "It's not what you say, it's how you say it" is only half correct. It is what you say AND how you say it.

### **Leadership**

The Leadership Module of the GEMSA Introduction to Leadership Course is a primer on basic leadership principles, styles, and motivations. As leaders, it is our job to serve our industry and our stakeholders. Today's leaders must be able to create these relationships in order to complete the mission and make our vision tangible. The ability to influence others, understand relationships, and develop workplace models that enhance creativity, production, and synergy is pivotal in our success. In this Leadership Module, we'll start you on the path of understanding the servant leader model and how to develop your leadership skills further

**"Leadership is  
the capacity to  
translate vision  
into reality."**

**-Warren Bennis**

### **Conflict Resolution**

In this module we will explore conflict management and resolution. Topics will include: defining conflict, conflict in our profession, conflict resolution approaches and conflict management. At this conclusion of the module the student will be better equipped to manage conflict in their professional relationships.



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## **Critical Thinking**

Critical thinking is the intellectually disciplined process of actively and skillfully conceptualizing, applying, analyzing, synthesizing, and/or evaluating information gathered from, or generated by, observation, experience, reflection, reasoning, or communication, as a guide to belief and action. Students will engage in scenario-based exercises, tactile activities, round table discussions, and utilize analyzation skills in order to find true meaning by using thought processes by immersion into the theme “Question Everything.”



Getting the most out of  
your most valuable asset  
– time

## **Time Management**

This course will assist the student in developing skills in the basic management of time. The student will be introduced to concepts of developing a master list, determining what is a priority, understanding time multipliers, understanding concepts that waste time, and how to set realistic timelines. The student shall participate in lecture and class discussion to meet the goals of the class.

## **Developing Personal Skills**

Interpersonal skills are traits you rely on when you interact and communicate with others. They cover a variety of scenarios where communication and cooperation are essential. These skills involve the ability to communicate and build relationships with others. Effective interpersonal skills can help you during the job interview process and can have a positive impact on your career advancement

## **Diversity**

The course is designed to highlight the importance of not only education, but experience. By discussing how to combine both into a well written resume, the student can achieve a professional appearance with the ability to climb the career ladder in their field. Showing the importance of why medics of the past stayed with a service and helping to establish the mentality of responsibility and loyalty to a profession will help combat the shortage of medics in the profession.

## **Problem Solving**

This class will teach problem solving skills and knowledge. After completion, students should be able to identify a problem and create alternative solutions and then select a solution. Implement the solution and then evaluate the results.